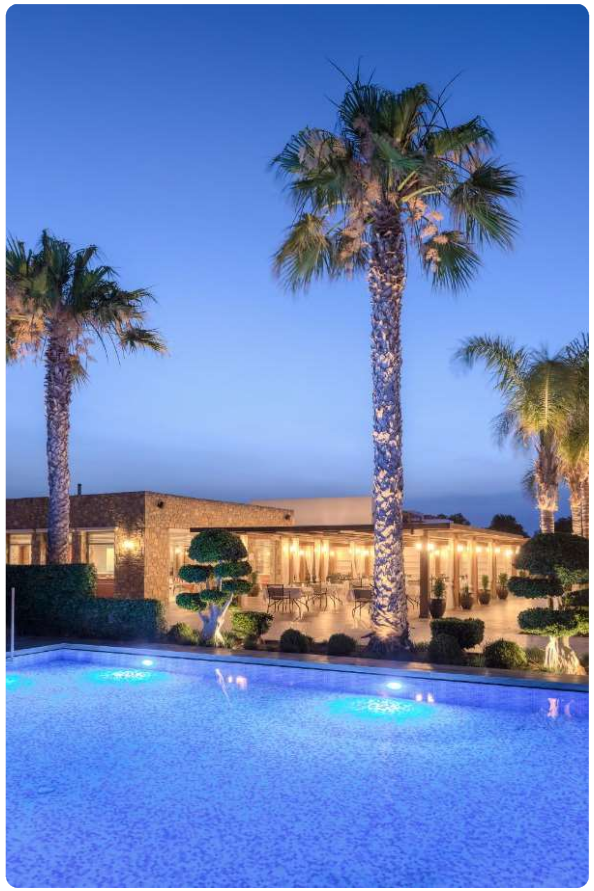
TUI BLUE Palazzo del Mare

Sustainability Report 2026

About TUI BLUE
Palazzo del Mare

Palazzo Del Mare is a luxury five star hotel with 175 guest rooms and since 2020 has joined the Family of TUI BLUE Hotels and offers its services to Adult Guests only. It is located near the village of Marmari, at the north-west coast of the island of Kos and 17 km away from the centre of Kos city. It was built in 2009 and renovated in 2021.



Which is Our Goal?

Our main goal is to provide the best of accommodation experience to our guests and satisfy all their needs by staying close and keep a fair relationship with all of our employees and the local community.
The protection of the local environment, the landscape and also our local tradition keeps the first place on the way to achieve our goals.
The sustainability report is about the economic, environmental and social impact caused by the company's everyday activities. The sustainability report also presents the organization's values and governance model, and demonstrates the link between its strategy and its commitment to a sustainable global economy.

This report records the progress we have made since 2024:

Environmental Dimension

The way in which measures specific to improving the environmental impact of the processes and products of the company are regulated and executed.

Social Dimension

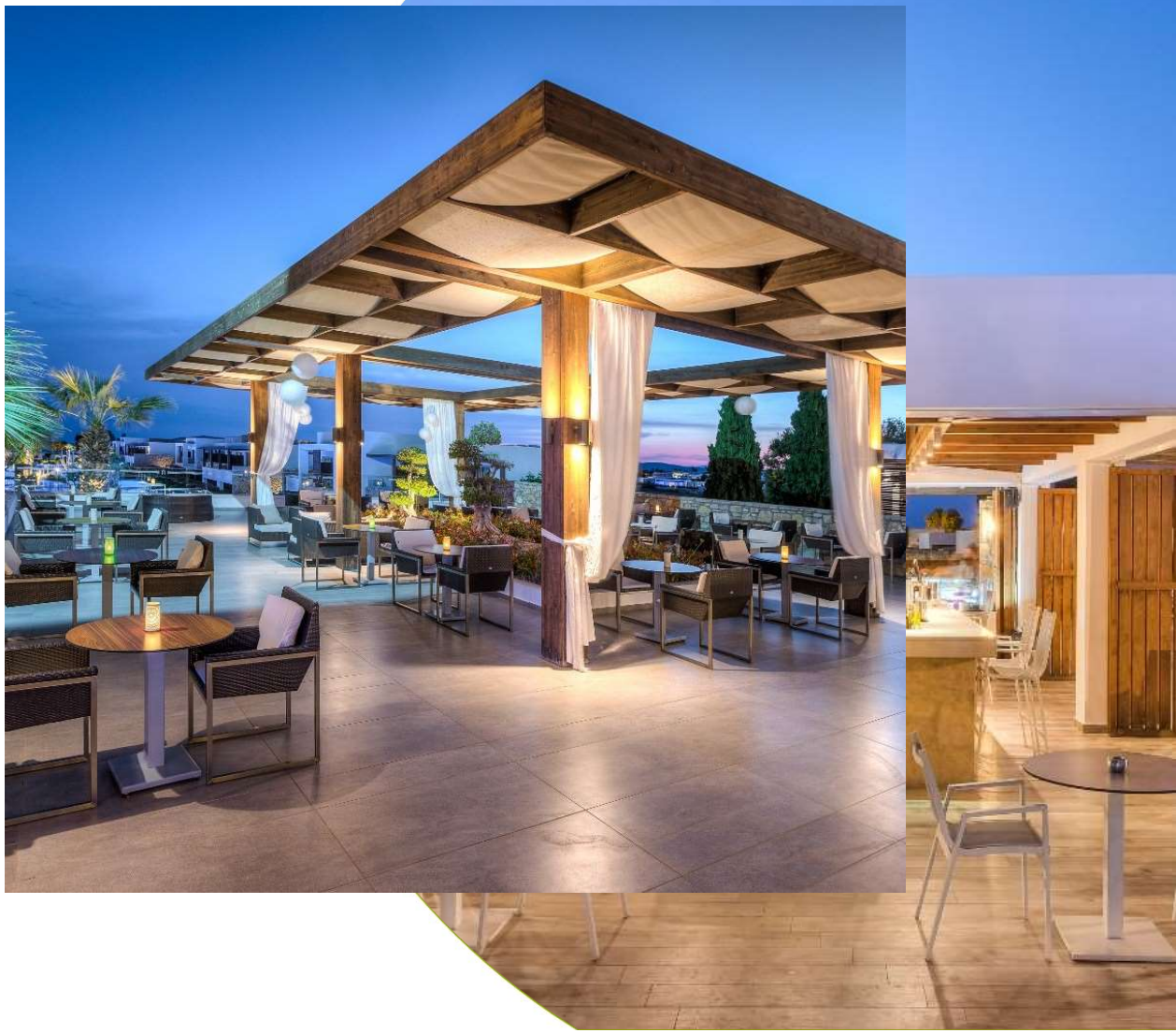
The way in which social equity and corporate governance are defined and followed within the company.

Economic Dimension

The way in which the company organizes its position in the marketplace to actively develop its sustainable profile by using its economic stability and profitability for continuous improvement.

Our Latest Awards

In order to satisfy broader sustainability criteria, **Travelife Gold** award has been achieved. Travelife is an international certification scheme for hotels and accommodation that helps them improve the management of their environmental and social impact.
We have also received the "**Quality Hotel**'' from TUI Global Awards as we were in the top performance units in S2025.
Last but not least, the "**Travellers' Choice 2026**" award has been received from Tripadvisor based on S2025 reviews by our guests.



Environmental Dimension

- Environmental Management
- Energy Saving
- Water Saving
- Waste Management and Recycling
- Cleanings and Washings

Environmental Management

An effective environmental management policy is in place.

We frequently review the impact of the hotel on the environment and trying to reduce it.

Annual training about efficient usage of energy.

All the environment standards requested by law are already part of the hotel's strategy.

Cost has been reduced regarding waste, resources, water & energy.

Encouragement of the departments to create new sustainability ideas.

A weather station has been placed in order to automate the lights in all common areas.

A KNX system has been placed in every room to control and monitor all electric appliances.

Water Saving

Consumption of water has been reduced compared to 2024 (0.57m3/gn -> 0.49m3/gn), without compromising the quality of service for the clients and ensuring the health and safety of the clients.

Since 2016, the laundry service is moved to a central location for all the Group hotels in order to reduce water and energy consumption.

Water consumption is always recorded and we plan to keep the total water consumption to the lowest possible level also on 2026.

Water efficient filters and mixing taps in most bathrooms.

Automatic irrigation systems are in place in all our garden areas.

Water is heated by solar thermal collectors.

Informing Guests in order to save water.

Frequent check of kitchen washing machines regarding water consumption.

Energy Saving

The electricity (29.99kWh/guestnight to 29.58kWh/guestnight) & CO2e (8.67Kg/gn to 8.56kg/gn) were lower than the consumptions and emulsions of 2024. We continue working with latest technology equipment in order to maintain the low levels of energy consumption.

Energy consumption is always recorded and we try to keep the total Kwh consumption to the lowest possible level.

Our main policy is to always choose energy efficient appliances when there is need for any equipment to be purchased or replaced.

More than 95% of the lights are equipped since 2015 with energy saving bulbs (LED).

Since 2016 we use only LED bulbs and lights are turned off when they are not in use.

Electricity in rooms is enabled only with the use of the same card-key that Guests are entering the room in order to reduce the energy consumption when they are away. Automatically all power will be switched off if for 30' there is no sign of movement (except refrigerator & smart TV)

Computers are automatically switched off in all the offices or standby when not used for 30 min (except reception/ front desk).

TVs are automatically switched off when they are not used.

To keep the fridges and freezers efficient the units are defrosted in a regular basis.

An after-working hours check list is in place so the security staff or any other responsible person checks every night if all the actions for saving energy by switching off lights, electronic etc. are done.

Information towards Guests in order to save energy.

Waste Management & Recycling

Production of waste was 8.9% reduced compared to 2024 (0.858kg/gn -> 0.782kg/gn).

Special recycle bins for batteries, glass and paper are in place.

Guests and Staff are advised to recycle their waste if possible.

Used oil & fats are collected by licensed contractors.

Toner cartridges are collected and sent for recycling.

Plastic cups and plastic plates are not used, washable glasses and plates made of hard plastic are used instead.

The reuse of paper for internal use has been established.

Stakeholder Invitation

Stakeholder Engagement

We value the views of our stakeholders and invite employees, guests, suppliers, partners and the local community to share their feedback and suggestions on our sustainability performance.Your contribution helps us identify opportunities for improvement and shape our future sustainability goals.Together, we can make a positive difference.

The Social Dimension
Employment

More than 60% of our staff is people from local or near communities. Every season our Company puts an effort to retain the same staff (90/140 for S2026).

All our employees insured according to the labor and human rights legislation. Every member of the staff remains the right to meet the management of the hotel in order to sort out any problems regarding their job.

Every year, our hotel hires trainees from various private or public schools and they have the opportunity to get the appropriate education in practice, next to tourism professionals. As a result, after their evaluation, some of them are hired as regular employees at our hotel.

Additionally, in cooperation with local schools we offer to all Staff members the opportunity and encourage participating in seminars regarding all the aspects of hospitality industry.

Promotion of Responsive Tourism in the Area

All hotels of Blue Lagoon Group are members of the Greek Hotel Association and participate in all forums and meetings in order to discuss with our partners and members to promote the tourism in our country in order to ensure greater economic and social benefits for our residential and business environment.

A wonderful serenity

Tradition

Once a week, the local entertainment program of our hotel includes traditional Greek dancing night. All of our Guests are being daily informed for events in the hotel or in the nearby areas that they can participate and actively join the local culture and traditional customs. Furthermore, the Guests are encouraged to visit the archaeological interest points of the area in order to meet the glorious history of the island.

Moreover, we offer Cooking lessons in order to demonstrate and spread the richness and gastronomic diversity of the Traditional Greek cuisine.

Hotel Facilities

Want to dance?
Join our dancing night!

Want to cook?
Join our cooking lessons!

Donations & Charity

Blue Lagoon Group tries to help numerous organization and groups with several donations such as old uniforms, linen or furniture. These can be schools or the Church. The hotel offers it sports grounds for excursions of schools and is hosting the local soccer club in its stadium.

We do!

We are focusing to the local and regional economy by following specific actions during operation.

Economic Dimension

- Most of our suppliers for our food and beverage are locals.
- Contracts with local farmers and local companies to buy goods.
- We purchase our products in bulk and large packaging in order to reduce the impact of packaging litter.
- The payments to the suppliers are done according to the industry standards or within the credit term negotiated between both partners.
- Imported products will only be bought when they are not available locally.

Stay in Touch

TUI Blue Palazzo del Mare

Palazzo del Mare follows high quality standards while also promoting environmental friendly procedures. We offer first class hospitality and we are here to make your holidays unforgettable.

Call Us

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Email

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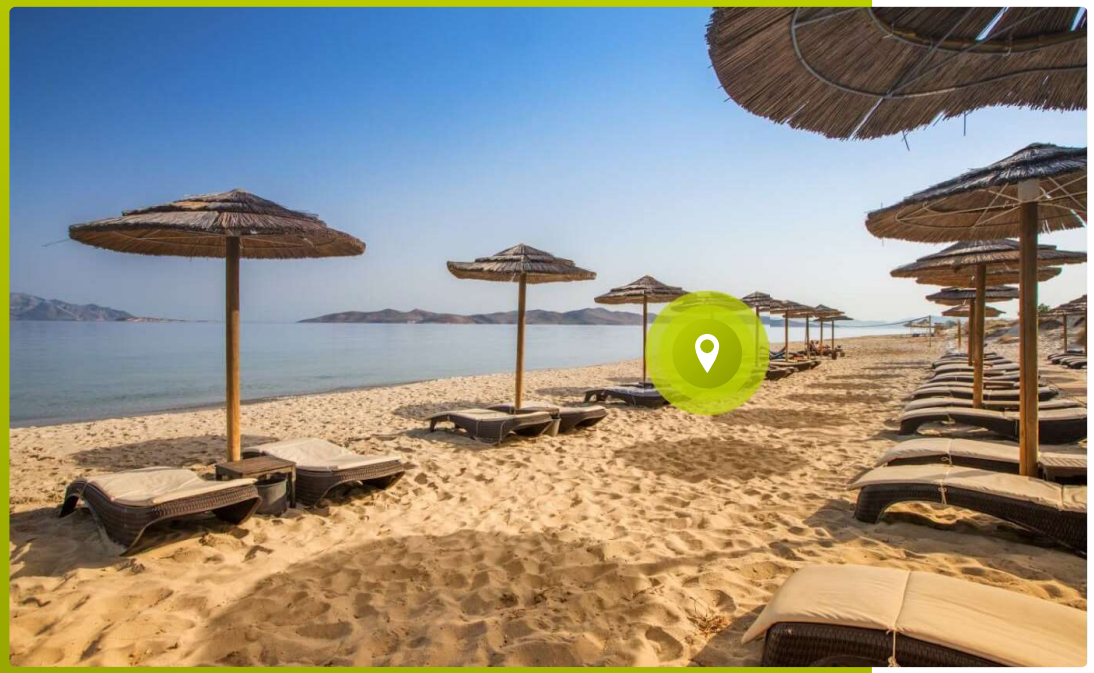

Thank You